Terms and Conditions

Pricing

Lodow – Paddle Gonfable 10'6" :

Standard pricing

- 1h: 12 €
- 2h: 20 €
- Half of a day (4h): 34 €
- Full day: 48 €

With referral

- 1h: 10 €
- 2h: 17 €
- Half of a day (4h): 29 €
- Full day: 40 €

Deposit: 180 € (for all rentals)

1. Introduction

The person who rents (the "Client") enters into an agreement with FOLLOW Rent, a brand of Loïc FOLGOAS - Engineering, Technical Studies ("we" or "FOLLOW Rent").

2. Client's Responsibility

The Client is responsible for all rented equipment for the entire duration of the rental. The Client is required to check the condition of the equipment before use and immediately report any damage or wear.

3. Rental Duration

The rental duration is agreed upon from the moment the Client selects equipment on the website until the equipment is returned to the locker, securely locked, and the return is confirmed on the website. An additional 30 minutes may be accepted without extra charge.

4. Client's Obligations

- The Client agrees to return the equipment within the rental period selected.
- The Client agrees to return the equipment clean and undamaged.
- The Client agrees to securely lock the equipment in the locker at the end of the rental period.
- The Client agrees to immediately report any incident with the lock or locker mechanism.
- In case of theft or accident, the Client agrees to pay for the replacement or repair costs of stolen or damaged equipment (beyond normal wear and tear).
- The Client agrees to check the equipment for any damage or wear before use and to immediately report any problems encountered.

5. Safety

- The Client is responsible for their own safety while using the equipment.
- The Client acknowledges that the sports offered by FOLLOW Rent carry inherent risks. In case

of injury or death, Loïc FOLGOAS - Engineering, Technical Studies cannot be held responsible.

- Loïc FOLGOAS - Engineering, Technical Studies accepts no responsibility for theft or damage to the Client's personal belongings.
- The Client agrees to inform themselves about the dangers and local conditions of the chosen practice area.
- The Client agrees to use the equipment responsibly and to adhere to good navigation practices.
- The Client agrees to check the weather before using the equipment and to monitor weather and wave conditions throughout the rental period. The Client agrees to stop their activity if the conditions are dangerous or exceed their skill level.

6. Additional Fees

- Late return: 10 € per hour beyond the 30 minutes after the rental end time.
- Incorrect locker closure: 50 €
- Equipment not returned or stolen:
  - Paddle: 300 €
  - Leash: 50 €
  - Life jacket: 50 €
- Equipment dirty or with excessive sand: 50 €
- Broken or missing fin: 30 €
- Damaged, scratched, or punctured board: 50 € - 200 €

7. Cancellation Policy

- Cancellations can be made with more than 24 hours' notice before the start time of the order to receive a full refund. Please send us an email, SMS, or WhatsApp message to cancel.
- Cancellations made less than 24 hours before the order time will be charged in full.

8. Limitation of Liability

FOLLOW Rent cannot be held responsible for indirect, special, consequential, or unforeseen damages, including loss of profit, resulting from the rental of the equipment, even if we have been informed of the possibility of such damages.

9. Jurisdiction

These terms are governed by French law. Any dispute will be subject to the exclusive jurisdiction of the French courts.

10. Mediation/Arbitration

In the event of a dispute, the parties agree to attempt to resolve the issue amicably through mediation. If mediation fails, the dispute will be submitted to arbitration in accordance with the arbitration rules of the International Chamber of Commerce (ICC).

11. Contact

Problems encountered can be reported by phone/WhatsApp at the following number: +33 7 45 26 79 32 or by email: support@follow.tech